

November 06, 2023

## ADDENDUM NO. 003 Request for Proposals No. 34423 AIRPORT MOBILE APP Rhode Island T. F. Green International Airport

Prospective proposers and all concerned are hereby notified of the following changes in the **Request for Proposals (RFP)** document related to **RFP No. 34423**. These changes shall be incorporated in and shall become an integral part of the contract documents.

## **Answers to Significant Questions Below:**

103. Referring to the RFP Section Mandatory Requirements Pg No.6 "Provide Service Level Agreement (SLA) and schedule for releasing updates/fixes", can RIAC confirm the list of activities it desires under the sections. Please list down the expectations.

A: Critical patches- 72 hours, Non-Critical patches 30 days

####END OF ADDENDUM###