# Rhode Island Airport Corporation

### **Our Strategic Business Plan**



Our vision

The Rhode Island Airport Corporation provides safe, convenient aviation gateways for New England.

Our mission

The Rhode Island Airport Corporation is a self-sustaining public agency that provides quality facilities:

For safe, secure, efficient and convenient air transportation for Rhode Island and the New England region; and

By developing, promoting and managing the airport system to stimulate the region's economic growth; and

By fostering a corporate culture, that balances fiscal, civic and environmental stewardship.

Our values

**Public Service** 

**Customer Service Excellence** 

Entrepreneurship

**Continuous Improvement** 

Teamwork

### Corporate Initiatives

#### Infrastructure

Provide safe, secure, and convenient transportation facilities for current and anticipated customer needs that optimize the use of new technology and promote environmental stewardship.

#### **Economic Development**

Stimulate the economic development of Rhode Island and the New England region by providing and promoting high-quality, cost-effective transportation services and facilities.

#### **Finance**

Enhance Rhode Island Airport Corporation's financial strength and capacity to enable Rhode Island Airport Corporation to maintain its financial stability and achieve its mission.

#### **Customer Service**

Provide a customer-friendly transportation experience that meets or exceeds expectations.

#### Communication

Establish channels and tools for internal and external communication to build positive working relationships.

#### **Organization**

Promote employee excellence, equal opportunity, teamwork and the highest levels of professional conduct, recognizing that a positive work environment and culture will facilitate Rhode Island Airport Corporation's ability to achieve its mission.

#### **Operations**

Promote operational excellence, efficiency, safety, and security for our passengers.

## The Rhode Island Airport Corporation is responsible for six airports throughout the state:

Block Island State Airport
Newport State Airport
North Central State Airport
Quonset State Airport
Rhode Island T. F. Green Int'l Airport
Westerly State Airport

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