

# Our Strategic Business Plan



**Our vision**

The Rhode Island Airport Corporation provides safe, convenient aviation gateways for New England.

**Our mission**

The Rhode Island Airport Corporation is a self-sustaining public agency that provides quality facilities:

For safe, secure, efficient and convenient air transportation for Rhode Island and the New England region; and

By developing, promoting and managing the airport system to stimulate the region’s economic growth; and

By fostering a corporate culture, that balances fiscal, civic and environmental stewardship.

**Our values**

Public Service

Customer Service Excellence

Entrepreneurship

Continuous Improvement

Teamwork

# Corporate Initiatives

## Infrastructure

Provide safe, secure, and convenient transportation facilities for current and anticipated customer needs that optimize the use of new technology and promote environmental stewardship.

## Economic Development

Stimulate the economic development of Rhode Island and the New England region by providing and promoting high-quality, cost-effective transportation services and facilities.

## Finance

Enhance Rhode Island Airport Corporation's financial strength and capacity to enable Rhode Island Airport Corporation to maintain its financial stability and achieve its mission.

## Customer Service

Provide a customer-friendly transportation experience that meets or exceeds expectations.

## Communication

Establish channels and tools for internal and external communication to build positive working relationships.

## Organization

Promote employee excellence, equal opportunity, teamwork and the highest levels of professional conduct, recognizing that a positive work environment and culture will facilitate Rhode Island Airport Corporation's ability to achieve its mission.

## Operations

Promote operational excellence, efficiency, safety, and security for our passengers.

**The Rhode Island Airport Corporation is responsible for six airports throughout the state:**

Block Island State Airport

North Central State Airport

Newport State Airport

Quonset State Airport

T. F. Green Airport

Westerly State Airport

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